

Seeds for Change

A B C D consultants

Our Goal

To move Independent University to a place of enrollment growth and fiscal stability under the leadership of a team with a health and growth mindset.

The Urgency

"Establishing a sense of urgency is crucial to gaining needed cooperation. With complacency high, transformations usually go nowhere because few people are even interested in working on the change problem."

(Kotter, 2012, p. 38)

The Guiding Coalition = the Dream Team

- committed to and set the course for change
- broad based, diverse
- maintain a level of trust
- rally support and resources from the organization
- small enough to be effective

Recommendation for the Guiding Coalition

- President
- Board of Trustees member
- Key Alumni
- Faculty representatives
- Staff representatives

The Importance of the Guiding Coalition

"Without a powerful guiding coalition, change stalls and carnage grows."

(Kotter, 2012, p. 67)



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Strategy

Trust

- Past acknowledge and address the past
- Present assess where you are now
- Future where are we going

Strategy

Fiscal Stability

- Market assessment what will sell
- Quick initiative to generate income
- Student retention studies and initiatives

Generating short term wins

- President six months to a year focus
 - one on one visits with key alumni
 - build relationships
 - opportunity to know him and his vision
 - focus on trust in the leadership

Generating short term wins

- Town Hall meetings for current students
 - express their thoughts about the university
 - use insights gained for retention issues
 - basic survey of students who have not returned to determine retention factors
 - focus on retention and trust

Generating short term wins

- Mobilize business faculty to launch a nontraditional Bachelor of Business Management Adult Degree program
 - one cohort ready to launch in six months
 - mobilize enrollment office for immediate recruitment and enrollment
 - focus on enrollment growth generating cash flow.

Communicate and Empower

The future is always highlighted as being different from the past. Leaders can demonstrate their support of the future change not by criticizing the past but by symbolically burying it and articulating their optimism for a new, successful future.

(Cameron & Quinn, p.115)

Create Five Year Plan

- Continue to focus on rebuilding trust in the leadership
- Address identified retention issues
- Incrementally add additional non-traditional adult degree programs





References

Cameron, K.S. & Quinn. R. E. (2006) *Diagnosing* and changing organizational culture. San Francisco: Jossey-Bass

Kotter, J. P. (2012). *Leading change*. Boston: Harvard Business Review Press.



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